

## **GENERAL INFORMATION & CONDITIONS for the Discoverer 2,4,6 and Deluxe**

### **TERMS AND CONDITIONS**

#### **1. Hire of camper**

(a) Leisure Enterprises SA (the owner) hires to the customer this vehicle in terms of these general conditions of hire.

#### **2. Deposit and hire charges**

(a) The customer shall give to the owner a deposit slip, which shall be returned without delay on the return of the vehicle to the place from which it was hired. When the customer does not own a credit card, a monetary amount equal to the excess sum is applicable.

(b) The hire charges, at the rates signed for, are payable in advance unless otherwise arranged.

(c) The customer shall pay for any damaged item that belongs to the owner when an excess applies.

#### **3. Period**

(a) The initial period for which the Camper is hired shall be stated on the contract.

(b) The hire period shall commence when the customer takes delivery of the Camper, and shall end when the owner accepts the return of the camper.

#### **4. Camper in good order & Conditions**

(a) The camper shall be deemed to be in good order and repair and fit for the purposes for which it is intended when delivered to the customer, unless the customer notifies the owner of any defects immediately on taking delivery of said camper.

(b) The owner shall, in its sole discretion decide whether the camper is defective or unfit for the purpose for which it is intended, and shall be entitled to terminate this agreement and refund the deposit and any hire charge paid, or shall replace the defective camper.

#### **5. Breakdowns and Repairs**

(a) The customer shall, maintain the camper and its belongings, in good running order and repair to the standards required by the owner until the camper is returned to the owner.

(b) All campers are current models, but minor problems can always arise. Minor repairs done while travelling by the customer could be reimbursed on presentation of a receipt on return. The customer shall immediately notify the owner of any breakdown. The owner shall be entitled to repair or replace the camper at his cost, unless the owner in its sole discretion, determines that the breakdown is due to improper use of or failure to service and maintain the said camper, in which event the customer shall on demand, reimburse the owner with all costs incurred as a result of the breakdown.

(c) The customer shall return the camper in a clean state and in good order and repair, fair wear and tear excepted.

In the event of the camper or any of its belongings being lost destroyed or damaged as a result of any cause prior to the return of the camper, the customer shall be liable to make good the replacement cost thereof and hire charges continue until the customer has paid for or replaced the lost camper and/or its belongings.

(d) Leisure Enterprises SA Campers must be allowed a realistic time frame to attend to any breakdown or problem before any lost time claim can be successful. As a rule of thumb 24 hours should be sufficient to solve a problem before claims can be submitted. Air conditioner and fridge failures can take longer depending on the country in which customer drives.

#### **6. Use of camper**

(a) The customer acknowledges that he is aware of the purpose for which the vehicle was designed, as well as all safety and maintenance procedures which are required of the vehicle by any lawful authority, and shall only use the vehicle for such purpose, and shall comply with all such safety and maintenance procedures. The customer shall be liable to and hereby indemnifies the owner for all damage or loss suffered by the owner should the vehicle be used for any other purpose, or should the customer fail to comply with any required safety and maintenance procedures.

(b) The customer shall use the camper at its own risk. The customer shall have no claim of any nature against the owner of the vehicle, for any loss suffered or damages sustained by the customer arising from any cause, including, without any limitation, the use of the camper and provisions thereof. We also do not take responsibility from damages arising out of fast speeds and long distances driven on the washboard roads in Namibia. Damages caused by Vis Major e.g. flash floods, lightning strikes and hail storms are not covered by our insurance waivers.

#### **7. Access**

(a) The customer shall, at all times, be fully responsible for the camper prior to the return thereof, and shall return it to the owner at the expiry of the hire period or on cancellation of the agreement.

(b) The owner shall at all reasonable times be entitled to have access to the camper, for the purpose of inspecting or repairing the vehicle.

#### **8. General**

(a) We, the owners, will be responsible for hotel or other accommodation due to the immobilisation of the vehicle for reasons beyond the fault of the driver, and will make refunds for time lost while the vehicle is being repaired, at our sole discretion.

(b) The customer is liable for all traffic offences incurred whilst the vehicle is on hire.

(c) Refrigerators, stoves, air conditioners and microwave are checked by the owner and the client before every rental, consequently we do not accept liability for any possible malfunction of these units during the rental period.

(d) The vehicle must be returned by no later than 4 pm on the last day of hire or an extra day could be charged.

#### **Permitted area of travel important for Discoverer 2,4,6 and Deluxe models**

All campers are allowed to travel on any properly tarred surface. Good smooth sand roads (non-corrugated) are also permitted. There are areas however that are not suitable for driving with a camper. These are: the Swartberg Pass (SA), the Sani Pass (SA), Kalahari Gemsbok Park (Kgalagadi Transfrontier Park), The road to the Sentech Towers in Marakele Park (SA), Baviaanskloof Pass (SA), all of Mozambique, all of Malawi, all of Angola, Zambia further than Livingstone, 4x4 trails, the Skeleton Coast Park (Namibia), the short road from Hobas to the Viewpoint (Fish River Canyon), Van Zyl's Pass (Namibia), Sandwich Harbour (Namibia), the entire Kaokoland (Namibia), the Okavango Delta (Botswana), narrow and steep single lane mountain passes and any road in South Africa, Swaziland, Lesotho, Botswana and Namibia that do not adhere to the condition of roads as mentioned above. Travelling in Zimbabwe is not recommended, since items like fuel or food are currently not

always available. We also do not take responsibility for ANY damages arising out of fast speeds and long distance driving on the washboard roads (especially D-roads) in Namibia. These include both air conditioners, radiators, tyres and shocks.

### **Vehicle substitution**

We reserve the right to substitute under special circumstances the desired vehicle with an equal or better vehicle without prior notice before the start of any rental period. If a vehicle needs to be substituted because of an accident or mechanical problems, and the hirer refuses to accept a replacement vehicle as stipulated above, the hirer is seen to terminate the contract, and no reimbursements will apply. Vehicle substitution costs because of an accident or mechanical failure resulting in non-drivable caused by own fault or negligence or Vis Major (wind, storms or lightning) will be for the hirers' account. Driving distances can be great and Leisure Enterprises SA (the owner) must be given a realistic time to cover a distance before lost holiday time becomes a factor for a claim submission. Non-essential items like air conditioners can take longer (up to two days) to be repaired, depending on the country or area the customer is travelling in.

### **Accidents**

By law all accidents must be reported to Leisure Enterprises SA (the owner) and the local Police within 24 hrs. Failing to report accidents voids all insurance cover and the hirer becomes fully liable for all cost

### **Personal injury and belongings**

Personal injury and belongings are not covered by our insurance. The client is therefore responsible to obtain his or her own travel insurance.

### **Insurance CDW (Collision Damage Waiver) 2010 for the Discoverer 2,4,6 and Deluxe**

Minimum age of driver is 21 years with valid international drivers license. Basic excess is applicable on all vehicles involved in a collision or accident – this is R35 000 for the Discoverer 2,4,6 and Deluxe. This is included in the rental contract. If this option is taken, the hirer is liable for the first R35 000 damage to a vehicle or third party vehicle /property. The excess of R35 000 can be paid by cash or credit card (a manual imprint of the credit card will be taken and the amount will have to be authorised by the bank). Taking the following options can reduce this excess:

CDW 1 from 3 days onwards: R140 per day reduces the excess to R12 000 for the Discoverer 2,4,6 and Deluxe

CDW 2 from 8 days onwards: R190 per day reduces the excess to R7 000 for the Discoverer 2,4,6 and Deluxe

CDW 3: from 15 days onwards: All-In-Cover R 230 per day reduces all risk to nil for the Discoverer 2,4,6 and Deluxe

The CDW 3 option is not available for Namibian travel.

Excluded from all options are driving recklessly and/or while under the influence of alcohol. (Wilful damage by the hirer) and Acts of God (Vis Major) incidents including lightning strikes, hard winds, floods and hail damages. Accidents and damage caused by these will result in the up to full excess being applicable. Excess is payable in all circumstances whether you are at fault or not. Excess will be returned when party at fault has paid the owner. Excess is also payable for third party damages. Engine, gearbox and clutch failure due to abuse falls outside any CDW insurance. Accidents and collisions is what is covered by CDW insurance. Any damaged clutches will be send for a failure report. Until the outcome, the repair costs and other related costs are for the customer. Driving in the dark, speeding and driving on the wrong side of the road often causes accidents by the hirer. Never drive faster than 100 km/h on tarred roads and 60 km/h on sand roads.

### **Our vehicles**

We have one of the largest camper fleets in Africa, and is growing continuously. Our entire fleet is no older than 2006, (excluding Discoverer 2) and consists only of good condition vehicles.

#### **Discoverer 2 - sleeps 2 adults and a child (from 2005 and up) 2.7 It has a diesel engine. Our budget camper.**

Based on a Nissan long wheel-base Hardbody pick-up, this modern camper sleeps two adults and a small child. Compact and easy to drive, this camper will appeal to the adventurous at heart. Features include:

Radio/CD

Cold running water

Two plate gas stove

80 lt. built-in fridge/freezer

Air conditioning in the cabin.

Chemical cassette toilet

Roof ventilator

2.7 lt. Diesel engine with 5-speed gearbox

#### **Discoverer 4 - sleeps 4 adults (from 2006 and up). Manual or automatic.**

Based on the award-winning Iveco 35S14 chassis, this roomy and luxurious camper sleeps four adults, and will ensure that your holiday is as comfortable as it can be. Features include:

Radio/CD

Hot/cold running water

Two plate gas stove

80 lt. built-in fridge/freezer

Air conditioning in the cabin

220V air conditioning in the living unit

Built-in safe

Microwave

Chemical cassette toilet with separate wash basin

Roof ventilator

2.3lt. Turbo inter-cooled common-rail diesel engine with 5-speed gearbox

Automatic gearbox also available.

#### **Discoverer 6 - sleeps 6 adults (from 2006 and up). Manual or automatic.**

Based on the award-winning Iveco 34S14 chassis, this roomy and luxurious camper sleeps six adults, and will ensure that your holiday is as comfortable as it can be. This is the largest and roomiest camper to rent in South Africa. Features include:

Radio/CD

Hot/cold running water  
Two plate gas stove  
80 lt. built-in fridge/freezer  
Air conditioning in the cabin  
220V air conditioning in the living unit  
Built-in safe  
Microwave  
Chemical cassette toilet with separate wash basin  
Roof ventilator  
2.3 lt. Turbo inter-cooled common-rail diesel engine with 5-speed gearbox. Automatic gearbox also available.

**Discoverer X (4x4) - sleeps 2 adults (from 2007 and up).**

Based on the large Nissan Patrol pick-up chassis, this roomy and practical camper sleeps two adults, and will ensure that your holiday is as comfortable as it can be. This is the first real off-road motorhome available. Features include:

Radio/CD/MP3  
Hot/cold running water  
Two plate gas stove  
60 lt. Chest fridge/freezer  
Air conditioning in the cabin  
High/low range gearbox  
175 lt Long-range fuel tanks  
4x4 drive train  
pop-up roof for lower centre of gravity  
Two spare wheels  
Built-in safe  
4.2 lt. diesel engine with high/low gear shift in a 5-speed gearbox

**Discoverer Deluxe - sleeps 2 adults (from 2008 and up).**

Based on the Mercedes Sprinter chassis, this roomy and luxurious camper sleeps two adults, and will ensure that your holiday is as comfortable as it can be. This is the most luxurious camper to rent in South Africa. Features include:

Radio/CD/MP3  
Hot/cold running water  
Two plate gas stove  
80 lt. built-in fridge/freezer  
Air conditioning in the cabin  
220V air conditioning in the living unit  
Built-in safe  
Microwave  
Chemical cassette toilet with separate wash basin  
Large separate shower  
Swivel seats  
Roof ventilator  
2.2lt.Turbo inter-cooled common-rail diesel engine with 6-speed manual gearbox.  
All vehicles come complete with cutlery, stainless steel crockery, bedding, towels, kitchen utensils, camping table, camping chairs and road maps. Be assured of a complete inventory. Slight changes to interiors and chassis can occur. We reserve the right to make improvements and/or changes without prior notice.

**Depot Hours for pick-up & drop-off**

Leisure Enterprises SA (the owner) has branches in Windhoek, Johannesburg and Cape Town. Office hours are Mon-Fri from 7h30 to 16h30. The offices are closed on 25 Dec, 1 Jan and Easter Sundays. Weekends and public holidays on request.

**Transfer (only pick-up). Drop-off to nearest airport is free.**

Johannesburg Airport or hotel within 10Km from airport: R 35 per person  
Johannesburg hotel more than 10Km from airport: On request  
Cape Town Airport or hotel within Cape Town city: R 85 per person  
Windhoek Airport or hotel within Windhoek city: R50 per person  
Children under 12 years free  
Transfer back to airport free

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**GENERAL INFORMATION & CONDITIONS for the DISCOVERER X 4x4**

The following is a summary of the rental conditions for the Discoverer X. All Discoverer X models are from 2007 and later.

**Depot Hours for pick-up & drop-off**

Leisure Enterprises SA (the owner) has branches in Windhoek, Johannesburg and Cape Town. Office hours are Mon-Fri from 7h30 to 16h30. The offices are closed on 25 Dec, 1 Jan and Easter Sundays. Weekends and public holidays on request.

**Transfer (only pick-up). Drop-off to nearest airport is free.**

Johannesburg Airport or hotel within 10Km from airport: R 35 per person  
Johannesburg hotel more than 10Km from airport: On request  
Cape Town Airport or hotel within Cape Town city: R 85 per person  
Windhoek Airport or hotel within Windhoek city: R50 per person  
Children under 12 years free  
Transfer back to airport free

**Accidents:**

If the rental vehicle is involved in an accident or Vis Major incidents and is not drivable, a replacement vehicle, if available, may be collected from the closest branch. If the hirer requires a replacement vehicle to be delivered, then these charges will be for the hirer's account. None of the excess reduction options cover this process. The hirer is responsible for the full recovery (eg. towing) of the damaged vehicle to the original rental depot. Should there be no replacement vehicle available, no refund for lost rental days will be considered. If the hirer is unable or unwilling to take a replacement vehicle, no refunds for early termination of the contract will apply. No refund of rental days lost will be considered during the period in which a replacement vehicle is being organised. Should the hirer continue with a replacement vehicle then a new rental contract and insurance conditions will apply.

**Personal injury and personal belongings**

Personal injury and personal belongings are not covered by our insurance. The client is therefore responsible to obtain his or her own travel insurance.

Explanation of gearing terms (for "do and don't" below)

2H = 2wheel high gearing. Normal rear-wheel drive. Use this with normal driving on tarred roads and dry sand roads. Never drive faster than 100 km/h.

4H = 4wheel high gearing. Normal 4-wheel drive. Use this on muddy and slippery sand roads. Never drive faster than 60km/h. This should be enough to travel to most areas.

4L = 4wheel low gearing. 4-wheel drive for very extreme roads. Slow speeds. Short gears. Use this to navigate difficult and poor terrain whereby you cannot travel more than 30km/h.

**Do**

Check tyre pressure every day - 3.0 Bar front, 3.5 Bar rear. Screw back valve caps.

Check radiator water every day - MAKE SURE YOU SCREW THE CAP BACK RIGHT, otherwise cooling fluid can escape resulting in engine failure.

Always drive in 2H on normal tarred roads or dry sand roads.

Please make sure that you LOCK the front hubs manually when selecting 4H or 4L.

Come to a complete stop when selecting 4H or 4L - never while driving.

Do not forget to select "FREE" on the front hubs when driving normally in 2H.

When the motorhome is towed or winched, FREE must be selected, and both gear selectors must be set to N (neutral).

Ensure that the pop-up roof is retracted, securely fastened and no canvas is visible from the outside.

**Don't**

Never test the roll ability of the motorhome. You will not be covered by any insurance when the motorhome rolls onto its side. You will be responsible for the full towing and repair costs should this happen. Death or serious injury can occur if this warning is not adhered to. Be responsible. Never test the departure and approach angles to the fullest. If your approach angle is too steep for the front of the motorhome, do not attempt to continue driving. Death or serious injury can occur if this warning is not adhered to. Be responsible. Never drive in 4H or 4L on tarred roads and make sure that both front hubs are set on "FREE" on tarred roads. Never drive faster than 100km/h under any circumstances in 2H. Never more than 60km/h in 4H. In 4L your maximum speed must be no more than 30km/h. Never select 4L or 4H while driving. Come to a complete stop first. Never force the gear lever into a gear. Release the clutch and repeat the action. Gears always select easily. If not, repeat the entire gear shift sequence. Always make sure that no real sharp turns are attempted while driving in very thick, loose sand or mud. This can cause you to get stuck since the front wheels push more sand. When attempting to make a turn-around in thick loose sand or mud, make sure your vehicle's front wheels are nice and straight before you start moving forward or backwards and then start turning slowly to continue and finish your turning circle. Always avoid spinning your wheels because this can cause you to get stuck, especially in really tick sand or mud. Stop, Select Neutral and pull away very slowly in first gear. Never attempt to drive through narrow roads. Damage to the sides and rear view mirrors can occur. Also check for low tree branches that can damage the roof structure. No passengers are allowed in the rear living unit while driving. Never drive with your foot on the clutch. Clutch failure due to abuse (independent reports will be compiled) will be for your account as well as the towing costs which can be very high (up to R15 per km). When stuck in mud, never slip the clutch to drive away. When driving in 4L mode, and going down a steep hill at a slow pace, you must never use the clutch. Let the engine compression take you slowly down the slope. This is the safest and only way to navigate without losing control of the vehicle. Always stay in a low gear. (1st or 2nd). Engine compression must be used to go downhill at 1-2 km/h. When attempting to cross water, first walk through the water. If you cannot walk through the water or the current is too strong for you to remain upright, you cannot pass with the motorhome. If you cannot walk through, the motorhome will not drive through either. Water level must be lower than 50 cm. Test water level with a stick. Death or serious injury can occur if this warning is not adhered to. Knee deep is maximum depth. Do not wear seat belts when driving slowly through water and keep your windows open to escape the cabin in an emergency. Try keeping the exhaust above the water level.

**Hirer responsibilities**

The hirer is liable for the vehicle for the full period of the reservation and for the maintenance of the vehicle during the rental period. You are expected to check the following every 1000 km: Water levels, oil levels, tyre pressure and battery water. You are responsible for the following damages under all circumstances with no CDW waiver applicable:

Engine damages due to negligence or abuse (failed to respond to dashboard warning lights).

Clutch failure due to driver abuse.

Water damage due to water entering the engine.

Gearbox damage due to abuse or wrongful use.

Roll-over damages of any kind – whether speed or steep tracks related.

Vis Major incidents like storms, lightning strikes and floods.

Towing costs for all above damages.

**Currency fluctuations**

All credit card transactions are conducted in South African Rand (ZAR). Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged. If a credit card is presented as payment, the credit card holder will be jointly and severally liable as a customer.

### **Drivers license**

A valid non-endorsed international driver's licence is required. Drivers must be 23 years or older.

### **Repairs**

Repairs of up to R1200 may be undertaken without authorization and will be reimbursed upon presentation of receipts depending on the chosen CDW option. When over R1200 we need to be contacted for authorisation.

### **Change of requested vehicle**

Leisure Enterprises SA (the owner) reserves the right to substitute a comparable or superior vehicle should the requested vehicle not be available due to unforeseen circumstances. This shall not constitute a breach of contract and does not entitle the hirer to any refund.

### **Insurance options**

The maximum risk on the Discoverer X for the customer is R52 000. This is included in the rental contract. If this option is taken, the hirer is liable for the first R52 000 damage to a vehicle or third party vehicle / property. The excess of R52 000 can be paid by cash or credit card (a manual imprint of the credit card will be taken and the amount will have to be authorised by the bank). This is fully refundable on return of the vehicle to the agreed location, on the agreed date, with no damage incurred to the Leisure Enterprises SA (the owner) vehicle or third party vehicle / property.

### **Collision Damage Waiver option:**

We offer 3 insurance excess reduction options. To reduce the R52000 excess one of the following options can be chosen:

CDW1 from 3 days onwards: at R150 per day reduces the excess to R18 000. incl.

CDW2 from 8 days onwards: at R200 per day reduces the excess to R13 000. incl.

CDW3 from 15 days onwards: at R240 per day reduces the excess to nil.

### **Exclusions:**

The hirer will be fully liable for any damage to the Leisure Enterprises SA (the owner) vehicle or third party vehicle or property (CDW is cancelled and maximum damage is payable by the customer) if:

The terms of the rental contract are breached.

Damage to the vehicle is caused by careless or reckless driving.

Damages caused by flash floods, lightning strikes, hard winds and/or hail (Act of God – Vis Major).

Driving on any 4x4 man-made track that requires an entrance fee.

Damage to the vehicle caused by incorrect use of the clutch or handbrake.

Incorrect use of differential loads and/or transfer cases eg. driving in low range on normal roads or engaging low range while driving.

Driving under the influence of drugs or alcohol.

Driving on restricted roads / areas.

Water submersion or salt-water damage is caused.

Any roll-over damages of any kind – no matter at what speed.

Failure to switch off the engine when dashboard lights indicate a major problem e.g. oil light, radiator water temperature gauge.

### **Parking / speeding traffic offences**

Leisure Enterprises SA (the owner) reserves the right to charge the hirer for any speeding or parking fines, associated administration costs and / or accidents including third party vehicle / property damage not reported on the return of the vehicle.

### **Permitted areas of travel for the Discoverer X**

Vehicles may be taken into South Africa's neighbouring states but are not allowed into Angola, Democratic Republic of Congo, Tanzania or Malawi. Driving on 4x4 Tracks that require an entrance fee or club membership are also not allowed. All insurance cover is void if vehicles enter these prohibited areas and will result in a breach of contract. The 4x4 is used for driving terrain that is usually inaccessible with a normal two-wheel drive vehicle. Dangerous and irresponsible manoeuvres to test the abilities of the camper to the limit are not allowed under any circumstances. Leisure Enterprises SA (the owner) reserves the right, at its sole discretion, to restrict vehicle movements in certain areas due to adverse road or weather conditions, political situations or any other reason. Also never drive on sand dunes. Van Zyl's pass in Namibia should be avoided. Remember that you should never test the abilities of the Discoverer X to the fullest, and that you will be liable for the full insurance excess (R52000) if accidents or roll-overs happen here. Please ensure that the departure, approach and roll angles are observed as in the manual of the Leisure Enterprises SA (the owner) Discoverer X. These must never be exceeded under any circumstance.

### **Discoverer X (4x4) – sleeps 2 adults (from 2007 and up)**

Based on the large Nissan Patrol pick-up chassis, this roomy and practical camper sleeps two adults, and will ensure that your holiday is as comfortable as it can be. This is the first real off-road motorhome available. Features include:

Radio/CD

Hot/cold running water

Two-plate gas stove

50 lt. Compressor Chest fridge/freezer

Air conditioning in the cabin

High/low range gearbox

175 lt Long-range fuel tanks

4x4 drive train

pop-up roof for lower centre of gravity

Two spare wheels

Built-in safe

Chemical toilet

4.2 lt. diesel engine with high/low gear shift in a 5-speed gearbox. Turbo or non-turbo.

**Locations**

- Leisure Enterprises SA (the owner) currently has three depots; in Kempton Park, Johannesburg, in Atlantis, Cape Town (where we also manufacture our own Discoverer range) They also have a branch in Windhoek, Namibia.
- Campers can dropped-off and picked-up in any location throughout South Africa for a fee (See our rates sheet for applicable fees).
- Both South African depots have competent maintenance staff and equipment, as well as cleaning and supervisory personnel.
- 7-day 24-hour stand-by personnel are always available for mechanical or other problems that could arise in an unlikely event.

**Optional extras (prior arrangement needed to ensure availability)**

Child seats for children 2 years or younger

Gas barbeques

Beach umbrellas

220V heaters

Extra bedding

Extra towels

All vehicles come complete with cutlery, stainless steel crockery, bedding, towels, kitchen utensils, camping table, camping chairs and road maps. Be assured of a complete inventory. Illustrations and text in any of the Leisure Enterprises SA and Afrika Online brochures and on its websites are only a representation of the vehicle depicted. Variances in the vehicle(s) offered for rental could occur due to modifications and / or upgrades to the vehicle design. We reserve the right to make improvements and/or changes without prior notice.